

Job Title: High Intensity User (HIU) Care Coordinator
Salary: £30,000 + Contributory Pension
Hours: Full Time 35 hours /week (Flexible to meet client needs)
Based: London Borough of Hillingdon



Join Our Mission to Make a Difference in Hillingdon!

Are you passionate about making a real difference in people's lives? Do you thrive in a role where every day brings new challenges and opportunities to support those who need it most? If so, we'd love to hear from you!

We're looking for a warm, proactive, and highly organised **HIU Care Coordinator** to join our dedicated team. This is your chance to be at the heart of a service that transforms lives by supporting individuals who frequently use urgent and emergency care services.

What You'll Be Doing:

As our HIU Care Coordinator, you'll be the vital link between patients, healthcare professionals, and community services. You'll:

- Identify and track individuals who need extra support using a dashboard.
- Coordinate and lead multi-disciplinary team (MDT) meetings.
- Liaise with GPs, hospitals, social care, and voluntary sector partners.
- Develop tailored care plans and ensure follow-through on referrals.
- Be the friendly, knowledgeable point of contact for all things HIU-related.

What We're Looking For:

We're seeking someone who is:

- A natural communicator with excellent interpersonal and organisational skills.
- Experienced in working with vulnerable individuals or in a healthcare/social care setting.
- Confident using IT systems and managing sensitive information.
- Passionate about reducing health inequalities and improving patient outcomes.

Bonus points if you have experience in mental health, substance misuse, or housing support—but we're more interested in your attitude, empathy, and drive to make a difference.

Why Join Us?

- Be part of a compassionate, forward-thinking team.
- Enjoy flexible working arrangements that support your wellbeing.
- Make a tangible impact on the lives of people in your community.
Access ongoing training and development opportunities

Ready to Apply?

If you're ready to bring your skills and heart to a role that truly matters, we'd love to hear from you.

Apply now and help us build a healthier, more connected community—one person at a time.

Please email jobs@harlingtonhospice.org for an application form today.

If you would like further information, please send an email to Debbie.Dollery@nhs.net where one of the team can help you further.

Application Deadline: 20th June 2025

Harlington Hospice is an equal opportunity employer and welcomes applications from individuals of all backgrounds. We thank all applicants for their interest, but only those selected for an interview will be contacted.

Adverts may close early, so applicants are encouraged to submit an application as soon as possible.